

### Business Flat Rates\*

Most rates include pickup and delivery to most central NH towns, please call and ask if your home area is serviced. These rates are provided as a convenience to our new customers. It is hard to set a firm rate and be fair to every customer. Therefore, please call for current pricing...

Task	Flat Rate
Computer backup and operating system reinstall	\$129.00
System clean-up, virus, and spyware removal	\$ 85.00 - \$129.00
Remote consult on computer purchase	\$ 30.00 - \$ 50.00
Transfer files and settings from one computer to another	\$ 50.00 - \$ 95.00

\* Rates are subject to change.

### IT Service Plans \*

(Features and rates apply to Lakes Region and White Mountain Region of NH only. We do serve other areas, please contact us for additional information )

These prices are not final – you will need a customized quote. We will streamline the base packages you see here to match your business. Please contact us for a free one-hour consultation to get your proposal.

	IT Bronze	IT Silver	IT Gold	Standard
<b>Setup Charge</b>	No ***	No ***	\$100.00 - \$500.00	No
<b>Monthly Rate</b>	\$99.95	\$149.95	\$139.95 - \$599.95	n/a
<b>Included Site Visits (one hour each)</b>	1 per month	4 per quarter	Ranging 1 to unlimited per month	n/a
<b>Site Visit Rate</b>	\$50/hour <b>one hour minimum</b>	\$45/hour <b>one hour minimum</b>	Varies	\$65/hour <b>one hour minimum</b>
<b>Remote Support Rate</b>	\$30/hour <b>one hour minimum</b>	\$30/hour <b>one hour minimum</b>	Varies	n/a
<b>Included Remote Support Calls</b>	None	1	Varies	None
<b>Server Support</b>	Hourly	Hourly	Optional Unlimited	Hourly
<b>Quarterly Planning Meetings</b>	No	Yes	Optional	Optional
<b>Remote Support</b>	Optional	Yes	Yes	No

\* All rates and features are subject to change

\*\* All plans are invoiced monthly or quarterly based on your preference.

\*\*\* One month non-refundable deposit required for monthly, three months deposit for quarterly